

PRODUCTIVITY AND INDUSTRIAL RELATIONS: AN EMPIRICAL STUDY ON TEA ESTATES IN DOOARS REGION OF WEST BENGAL

Thesis Submitted to the University of North Bengal for the
Award of the Degree of Doctor of Philosophy (Commerce)

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January, 2011

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"No enterprise can escape its good and bad history of industrial relations. A good history is marked by harmonious relationship between management and workers. A bad history by contrast is characterized by militant strikes and lockouts."