

DECLARATION

I declare that the thesis entitled "**Operational Effectiveness of Disputes Settlement Machineries in Bangladesh**" embodies the results of my own research works, pursued under the supervision of **Dr. Palas R. Sengupta**, Reader, Department of Commerce, North Bengal University, Darjeeling, India.

I further affirm that the work reported in this thesis is original and no part or whole of the thesis has been submitted to, any other University / institution for any degree or any other purpose.

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