

Sumit Pradhan

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I hereby declare that this submission titled 'Viability of Homestay Tourism in Darjeeling Hills: An identification of Constraints and Opportunities' is my own work and that, to the best of my knowledge and belief, it contains no material previously published or written by another person nor material which to a substantial extent has been accepted for the award of any other degree or diploma of universities or other institutes of higher learning, except where due acknowledgement has been made in the text.

Place: University of North Bengal

Date: 27/09/2021

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To Whom It May Concern

This is to certify that the PhD Thesis titled 'Viability of Homestay tourism in Darjeeling Hills: The Identification of Constraints and Opportunities' is an original work carried out by Mr. Sumit Pradhan under my guidance and no part of this work has been presented for any other degree, fellowship or other similar titles.

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List of abbreviations

ACC – Accessibility
AGFI - Adjusted Good of Fit
AMOS - Analysis of Moment Structure
ASV - Average Shared Variance
AVE - Average Variance Extracted
BI -Behavioural Intent
CAGR - Compound Annual Growth Rate
CBT –Community Based Tourism
CFA – Confirmatory Factor Analysis
CFI - Comparative Fit Index
CR - Composite Reliability
DI - Destination Image
ECER - East Coast Economic Region
EFA - Exploratory Factor Analysis
EFE - External Factor Evaluation
FEE- Foreign Exchange Earnings
FTA- Foreign Tourists’ Arrival
GDP- Gross Domestic Product
GFI - Goodness of fit statistic
GOI- Government of India
HOLSAT –Holiday Satisfaction
IBEF- Indian Board Equity Foundation
IFE - Internal Factor Evaluation
KECOBA - Kenya Community-Based Tourism Network Database
KSPN - Strategic Areas of Indonesian National Tourism
LED - Local Economic Development Programme
MI - Modification indices
MLE - Maximum Likelihood Estimation
MM - Measurement Modeling
MSV - Maximum Shared Variance
MTE - Memorable Tourism Experience
NFI - Normed Fit Index
NGO –Non-Government Organisation
PCA - Principal Component Analysis
PGFI - Parsimony Fit Indices
PLS –Partial Least Square
RMR - Root Mean Square Residual
RMSEA - Root Mean Square of Approximation
SAF -Safety & Security
SAT - Tourists’ Satisfaction
SEM –Structural Equation Modeling
SQ - Service Quality

SRMR - Standardised Root Mean Square Residual

SWOT - Strength, Weakness, Opportunities, and Threats

TOWS - Threats, Opportunities, Weaknesses and Strengths

TOWS –Threats, Opportunities, Weakness and Strengths

UNESCO -United Nations Educational, Scientific and Cultural Organization

UNWTO- United Nations World Tourism Organization

WTO –World tourism organisation

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