

Contents

Preface	i
Acknowledgement	iv
Table of Content	v
List of text Tables	viii
List of Figures & Box Items	ix
List of Abbreviations	x
<u>Chapter I: Introduction</u>	<u>1-13</u>
1.1: Role of Banks	2
1.2: Competition and Indian Banks Drives	2-3
1.3: Public Banks vs. Private Banks	3-4
1.4: Future Challenges	4-5
1.5: Banking Efficiency Issue	5
1.6: Objectives	5-8
<u>Chapter II: Indian Banking: An Overview since Independence</u>	<u>14-28</u>
2.1: A brief History of Indian Banking Industry	15-19
2.2: Important Initiatives of Reform Process of Commercial Banks in India	19-21
2.3: The Structure of Indian Banking Sector	21-23
2.4: Performance of scheduled Commercial Banks	23-25
<u>Chapter III: Survey of Existing Literature on Banking Efficiency</u>	<u>29-55</u>
3.1: Introduction	30
3.2: Literature Review in Global Context	30-35
3.3: Literature Review in Indian Context	35
3.3.1: Studies on Traditional Measures	36-38
3.3.2: Studies on Modern Measures	38-44

Chapter IV: Research Methodology	56-84
4.1: Introduction	57-58
4.2: Efficiency Measurement Techniques	59
4.2.1: Accounting Measures of Efficiency	59
4.2.2: Economic Measures of Efficiency	59-60
4.3: Data Envelopment Analysis	61
4.3.1: Importance of DEA in Banking Efficiency Measurement	62-63
4.3.2: DEA Models	63
4.3.2.1: CCR and BCC Models	64-66
4.3.2.2: Mathematical Formulation: CCR and BCC Models	66-68
4.3.2.3: Super-efficiency Model (SEM)	68-70
4.4: DEA Software: Estimation of Efficiency Scores	71
4.5: Selection of Input and Output Variables	71-78
4.6: Sampling and Data	78-80
Chapter V: Empirical Analysis and Findings	85-158
5.1: Introduction	86-89
5.2: Insights of DEA Efficiency	89
5.2.1: Examination of Relative Efficiency	89-93
5.2.2: Efficient and Inefficient Banks	93-95
5.2.3: Decomposition of Technical Efficiency	96-99
5.2.4: Efficiencies and Returns to Scale	99-103
5.2.5: Strength of Efficiency Analysis: Efficient Banks	103-106
5.2.6: Improvement of Efficiency Analysis: Inefficient Banks	107
5.2.6.1: Categories of Inefficient Banks	107-108
5.2.6.2: Input-output Improvement Plan	108-113
5.2.6.3: Reference Banks for Inefficient Banks	114-115
5.3: Efficiency: Ownership and Size	115
5.3.1: Efficiency and Ownership	115-121
5.3.2: Efficiency and Size	121-125
5.4: Ranking of Indian Banks	125

5.4.1: Rankings : Super-efficiency	125
5.4.1.1: Projection of Efficient banks	127-129
5.4.1.2: Reference Sets for Efficient Banks	129-130
5.4.2: Rankings: Technical Efficiency and Financial Efficiency	130
5.4.2.1: Profit and Risk Efficiency Measurement	132-138
5.4.2.2: Overall Ranking	138-141
5.5: Financial Efficiency vs. Technical Efficiency	141-143
5.6: Classification of Banks	143
5.6.1: Categorization: Efficient Banks	144-146
5.6.2: Categorization: Inefficient Banks	146-151
<u>Chapter VI: Summary of Recommendations and Conclusions</u>	<u>159-174</u>
6.1: Introduction	160-161
6.2: Findings of the Study	162-169
6.3: Concluding Remarks	170-172
6.4: Suggestive Measures	172-174
<u>Bibliography</u>	<u>175-199</u>
<u>Annexure</u>	<u>200-209</u>