

LIST OF ABBREVIATIONS USED

ARR = Accounting Rate of Return

BIM = British Institute of Management

CBI = Confederation of British Industries

CRIM = Composite Refined Information Model

DSP = Durgapur Steel Plant

ER = Employee Report

ICA = Institute of Chartered Accountants

ICAEW = Institute of Chartered Accountants in England and Wales

ICAI = Institute of Chartered Accountants of India

ICWAI = Institute of Costs and Works Accountants of India

ILO = International Labour Organisation

JCC = Joint Consultation Committee

NLRB = National Labour Relation Board

OLS = Ordinary Least Squares

ROI = Return on Investment

RON = Return on Networth

ROS = Return on Sales

RSTC = Rajasthan State Transport Corporation

SAIL = Steel Authority of India Limited

SEBI = Securities and Exchange Board of India

TU = Trade Union

UK = United Kingdom

USA = United States of America

VAS = Value Added Statement